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STANDARDS AND PROCEDURES FOR ELECTRONIC RECORDS AND SIGNATURES
Creating industry wide standards for electronic records and signatures

Dear SPeRS Manual Purchaser:

SPeRS is the leading industry organization providing systems design guidance for the use of electronic records and signatures under state and federal UETA and ESIGN legislation. Our goal is to promote quality ecommerce applications and promote the growth of electronic commerce. As a result, the SPeRS Drafting Committee is very interested in learning about how you are either currently using SPeRS or plan to use SPeRS in the future to enable us to improve our product. We would appreciate your assistance in completing this short survey and returning it to us by emailing it to spers@buckleykolar.com or faxing it to Laura Kenney at 1-202-349-8080.

Please type or print all answers.

As owner of the SPeRS manual:

1. Which category best describes your organization?

- Bank/Thrift
- Insurance Organization (company, agent, broker)
- Mortgage Company
- Auto Finance
- Securities Organization (investment advisor, broker)
- Consumer Lender
- Leasing
- General Business
- Professional Services (law, accounting or consulting firm, etc.)
- Government agency
- Non-profit organization
- Other:

2. Who in your business made the decision to purchase the SPeRS manual?

Name(s): _____

Title(s): _____

Department(s): _____

3. Who are the users of the SPeRS manual?

Name(s): _____

Title(s): _____

Department(s): _____

Please give a short description of their responsibilities:

4. What type(s) of project(s) are using SPeRS in right now? (Check all that apply)

- ___ New Product Development
- ___ New Product Design Review
- ___ New Product Implementation
- ___ Existing Product Upgrade Development
- ___ Existing Product Design Review
- ___ Existing Product Update Implementation
- ___ Internal/External audit
- ___ Other: _____

5. Please rank the importance of the SPeRS manual sections to your organization (1 = most important, 5 = least important.)

- ___ Authentication and Authority
- ___ Consent to Use Electronic Records and Signatures
- ___ Agreements, Notices and Disclosures
- ___ Electronic Signatures
- ___ Record Retention

6. How many project(s) do you plan to you use SPeRS in?

- ___ 1
- ___ 2
- ___ 3
- ___ 4 or more

7. Have you told others about this valuable resource tool: Yes: ___ No: ___

Who are they? Name/Title: _____

8. Are you using the SPeRS manual now to change the way you do business?

Yes: _____ How please? _____

No: _____ Why not? _____

9. Would you be interested in purchasing supplemental materials?

Yes: _____ No: _____

10. Please rank the importance of potential SPeRS enhancements to you. (1 = most important, ___ = least important)

- ___ Federated identity
- ___ Insurance
- ___ Electronic mortgage note recordation
- ___ Electronic notarization
- ___ Multi-party signatures/Joint applications
- ___ Biometric signatures (*e.g.*, voice signatures, thumbprint technology)
- ___ Other:

11. The drafting committee is also in the process of developing a SPeRS self-assessment product and independent third party auditable standard. Are you interested in learning more about these two tools?

Yes: _____ No: _____

12. SPeRS has a logo that members or subscribers can use and display on your web site. Would you be interested in displaying this logo on your web site?

Yes: _____ No: _____

13. We always welcome new members. Would you like to participate in SPeRS?

Yes: _____ No: _____

14. Would you like someone from the SPeRS Drafting Committee to provide you with more information about SPeRS or participation in the SPeRS Drafting Committee?

Yes: _____ No: _____

Your name and email address here please:

We would like to thank you for participating in this short survey and for using SPeRS. Please email or fax the completed survey us at spers@buckleykolar.com or 1-202-349-8080 (Attn.: Ms. Laura Kenney). We welcome any other comments and suggestions you may have to improve SPeRS and look forward to hearing from you.